

User Manual — NETSTAT Gaming Mouse, Black

Wireless gaming mouse · 2.4G + Bluetooth 5.0 + wired

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1 General Presentation

Congratulations on choosing the NETSTAT W10 mouse. NETSTAT is a family-built electronics brand with robust materials, generous finishes, bold geometry and outstanding performance.

2 What's in the Box

- NETSTAT W10 mouse
- User manual card
- Customer support contact card
- Customization driver download card
- Thank-you card
- USB Type-C charging cable

3 Button Customization Software

The NETSTAT W10 customization software runs directly in your browser — no download or installation. You can reassign all 7 buttons, set macros, DPI levels and lighting effects.

1. Connect the mouse to your computer via USB cable or USB receiver (2.4G).
2. Open Google Chrome (required for USB device access).
3. Go to: <https://support-netstat.ro/en>
4. Click the "Connect" button on the website.
5. Chrome will ask permission to access a USB device — click "Allow".
6. Select "NETSTAT W10" from the list and click "Connect".
7. Done — you can customise all buttons, DPI, lighting and more!

Important: button customization works ONLY when the mouse is connected via the 2.4G USB receiver or the cable. For security reasons, button programming is NOT possible over Bluetooth. The web app works only in Google Chrome (desktop).

4 Connect via 2.4G and Cable

The mouse has 3 connection modes. Select the mode with the switch under the mouse. Below, step by step, the 2.4G (wireless) mode and the cable mode. For Bluetooth, see the next section.

1. 2.4G MODE (wireless, recommended for gaming): 1) Take out the USB nano receiver. 2) Plug it into a free USB port on the computer. 3) Set the switch under the mouse to «2.4G» and turn the mouse on. It connects automatically — move the mouse to check. If it doesn't respond, unplug and re-plug the receiver.
2. CABLE MODE (wired / charging): 1) Connect the USB Type-C cable to the mouse charging port. 2) The other end into the computer. The mouse works immediately, no setup, and can be used even while charging.

The USB nano receiver plugs into any free USB port on your PC or laptop.

5 Bluetooth 5.0 Pairing

1. Set the bottom switch to the "BT" position.
2. Hold down simultaneously: Left Button + Scroll Wheel + Right Button for more than 3 seconds — the blue indicator will flash rapidly.
3. On your device, open Bluetooth settings and search for "NETSTAT W10".
4. Select "NETSTAT W10" to complete pairing.
5. For a second device: repeat the steps. Switch between devices by pressing the mode button.

Note: Windows 7 and below do not support Bluetooth 5.0. Bluetooth does NOT allow button customization (see the section above).

6 Specifications

Sensor	Optic / Optical
DPI levels	1200 / 2400 / 3600 / 4800 / 6400 / 12800
Polling rate	125 / 250 / 500 / 1000 Hz
Connectivity	2.4G + Bluetooth 5.0 + USB
Battery	500 mAh Li-ion (1.85 Wh)
Charging	USB Type-C · 5V / 500 mA
Weight	150 g ± 5 g
Dimensions	123 × 73 × 42 mm
RGB lighting	RGB · 7
Programmable buttons	7
OS support	Windows XP/7/8/10/11 · macOS · iOS · Android
Button life	8.000.000

7 DPI Levels & LED Colours

Level 1 — 1200 DPI	Red
Level 2 — 2400 DPI	Blue
Level 3 — 3600 DPI	Green
Level 4 — 4800 DPI	Cyan
Level 5 — 6400 DPI	Yellow
Level 6 — 12800 DPI	Purple (default)

8 Programmable Buttons & Macros

- Key Function: assign any function to each of the 7 buttons (click, shortcut, macro, DPI, etc.).
- DPI Settings: set each of the 6 levels individually and assign a colour to each.
- Performance: adjust pointer speed, scroll, double-click and response rate.
- Power Saving: sleep timer (1–20 min), Smart Power Saving, wake-up settings.
- Lighting: RGB effects (Streaming, Breathing, Static, etc.), speed and direction.
- Macro: record and assign custom key sequences to any button.

9 Battery and Charging

- Low battery: lights flash rapidly (battery at ~10%) — connect to the charger.
- Fully charged: lights flash again to indicate charging is complete.
- Charging time: 2–3 hours for a full charge.
- Battery life: 7–9 days after a full charge.
- You can keep using the mouse normally while it charges.
- Maintenance: avoid moisture and extreme temperatures; clean with a soft, dry cloth.

10 Troubleshooting

Weak or no connection	Check the mouse is on and charged; refresh the connection or reconnect the USB receiver; turn the mouse off and on.
Button or scroll not working	Clean dust around the buttons and scroll wheel; reconnect in the customization software; test on another computer.
Jerky or delayed movement	Use on a smooth surface or mousepad; recalibrate DPI in the customization software.
Mouse not charging	Use the original cable and check the connection; clean the charging port and make sure it is not damaged.

11 Certificate of Warranty

- Warranty period: 2 years from the purchase date for hardware defects.
- Within 7 days: replacement if appearance and packaging are complete (with valid proof of purchase).
- Within 60 days: replacement at the point of purchase or the designated service centre.
- Within 2 years: repair or replacement at the designated service centre — delivered to your address.
- Contact: NETSTAT TRADING SRL, Bucharest, Sector 4 · +40 736 374 440.