

User Manual — NETQEN Automatic Soap Dispenser, White

Automatic soap dispenser with motion sensor, USB or battery powered.

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1 General Presentation

Congratulations on choosing NETQEN Automatic Soap Dispenser, White! You picked a hygienic, touch-free automatic dispenser. This manual helps you set it up and use it correctly. We are here for you non-stop — if you have any question, message us on WhatsApp and we are happy to help.

2 What's in the Box

- 1 x Automatic dispenser
- 1 x USB charging cable
- 1 x Manual

3 How It Works

1. Place the dispenser on a flat surface or mount it on the wall.
2. Turn it on with the ON/OFF switch.
3. Bring your hand 5–8 cm under the nozzle — the sensor detects it and dispenses soap automatically.
4. Pull your hand away to stop dispensing.

4 Filling & Dose Adjustment

- Open the top lid and pour in liquid soap or sanitizer (avoid thick products or abrasive particles).
- Do not exceed the marked maximum level of the reservoir.
- Adjust the dispensed amount with the dose button (low / medium / high levels).
- Close the lid before use.

5 Power & Charging

- Charge with the included USB cable or use batteries, depending on the model.
- A full charge generally lasts several weeks of normal use.
- An LED indicates a low battery level — recharge then.

6 Cleaning & Maintenance

- Empty and rinse the reservoir weekly to avoid clogging.
- Wipe the sensor and nozzle with a soft, dry cloth.
- Do not submerge the electronic base in water.
- If you will not use the dispenser for a long time, empty the reservoir.

7 Specifications

- Automatic motion sensor
- USB or battery powered
- Soap reservoir capacity
- Compatible with liquid soap / sanitizer

8 Troubleshooting

No reaction to hand	Clean the sensor, check the power/battery, and make sure the reservoir is not empty.
Dispenses too much / too little	Adjust the dose level with the button; use liquid soap without abrasive particles.
Nozzle is clogged	Clean dried soap from the nozzle with warm water; wipe and dry well.
Not charging	Check the USB cable and charging port; try another charger or port.

9 Certificate of Warranty

- Warranty period: 2 years from the purchase date for hardware defects.
- Within 7 days: replacement if appearance and packaging are complete (with valid proof of purchase).
- Within 60 days: replacement at the point of purchase or the designated service centre.
- Within 2 years: repair or replacement at the designated service centre — delivered to your address.
- Contact: NETSTAT TRADING SRL, Bucharest, Sector 4 · +40 736 374 440.